

## 25 Verbal Interview Questions for Prospective Employees

1. Why did you choose massage therapy as your profession?
2. What do you like about it?
3. Do you get massage regularly yourself?
4. What do you do to maintain your own health?
5. If you could have changed one thing about your massage school education, what would it be?
6. Why do you want to work in a spa setting?
7. Have you been trained in any spa treatment protocols? Which ones?
8. Have you had training in working in prenatal massage? If yes, how many hours of training did you receive?
9. Have you had training in working with clients who have or have had cancer? If yes, how many hours of training did you receive?
10. How many clients do you typically see in a day?
11. Is that the number you'd like to be seeing?
12. How long do you work on each person?
13. How many hour-long sessions can you do before you need a break?
14. Have you had or do you have a private practice? How many private clients do/did you see each week?
15. Why did you leave your last job?
16. Were you ever fired? If so, why?
17. Tell me about a time when you had difficulty with an employer and how you handled it.
18. If you got upset with me or any other staff member—for example, if you felt you had been spoken to disrespectfully—how would you handle it?
19. Give me an example of an area in your life that you would like to improve.
20. Do you make friends with your clients? What are the pros and cons of doing this?
21. Has a client ever asked you something inappropriate? If so, what did you do?
22. Have you ever felt attracted to a client? If so, how did you handle those feelings?
23. Tell me about a time you had difficulty with a client and how you handled it.
24. How would you handle a client who arrived 20 minutes late for a 50-minute massage?
25. What do you think should happen to a therapist who engages in sexual acts with a client? What if it's consensual? And what if it's not consensual?